



**Fair  
Trading**

**NSW Government Response to the  
Report of General Purpose Standing  
Committee No.4 on Fair Trading  
Amendment (Ticket Reselling) Bill  
2014**

**Tuesday, August 25, 2015**





## NSW Government Response

---

The NSW Legislative Council General Purpose Standing Committee No. 4 (the Committee) released the report of its inquiry into the Fair Trading Amendment (Ticket Reselling) Bill 2014 (the Bill) on 19 February 2015. The report makes three recommendations in relation to the Bill and transparency in the primary and secondary ticket markets in NSW.

### **Recommendation 1**

The Committee recommends that the Government not proceed with the Bill.

#### Governments Response

The Government accepts this recommendation and will not be proceeding with the Bill at this time. NSW Fair Trading will continue to monitor complaints about ticket scalping, noting that the current level of complaints about this practice is low, and the Government will consider future reforms if required.

### **Recommendation 2**

The Committee recommends that the Government take steps to improve transparency in the primary ticket selling industry.

#### Governments Response

The Government supports increasing transparency in the primary ticket selling industry and encourages industry to take steps to improve transparency in ticket sales and awareness of sale restrictions. Transparency in the primary ticket industry allows consumers to better understand their rights and obligations when purchasing and reselling tickets.

### **Recommendation 3**

The Committee recommends that the Government, if it believes there needs to be improvements in the transparency of the secondary ticket market, should convene an industry roundtable to discuss the relevant issues and see if a consensus can be achieved on sensible and practical reforms that safeguard all interests.

A division of the Department of **Finance, Services & Innovation**



### Governments Response

The Government supports this recommendation in part. The Government endorses greater cooperation between primary and secondary ticket sellers to implement practices that will increase transparency, prevent price gouging and improve consumer awareness and protection in relation to the reselling of tickets.



NSW Department of **Finance, Services & Innovation**

NSW Fair Trading  
PO Box 972  
Parramatta NSW 2124  
T: 02 9895 0111  
F: 02 9895 0222  
TTY: 1300 723 404  
[www.fairtrading.nsw.gov.au](http://www.fairtrading.nsw.gov.au)